



ARRANGING TRANSPORT FOR YOUR DISCHARGED PATIENT

A quick reference for Long Island discharge planners and social workers

PATIENT HAS MEDICAID

The ride is \$0. Call MAS (Medical Answering Services):

1-844-666-6270

MAS arranges hospital discharges as urgent trips, 24 hours a day. The 3-day advance booking is for routine appointments.

Ask MAS to assign DachiPlus as the transportation provider by name.

PRIVATE PAY / NO MEDICAID

Call or text DachiPlus dispatch directly:

(516) 754-7777

Fares are priced by distance from a published rate card and quoted before booking.

Instant estimate: dachiplus.com/cost/estimator

HAVE THIS READY WHEN YOU CALL

- Patient name and, for Medicaid trips, the CIN (client identification number)
- Pickup point: facility name, building, unit and room number, discharge time
- Destination address (home, rehab, or SNF) and any stairs or access notes
- Mobility needs: ambulatory, walker, or wheelchair (transfers to a seat), oxygen
- Whether a family member or aide is riding along (welcome at no charge)

WHAT YOUR PATIENT CAN EXPECT

Confirmed return legs

Round trips are booked as two legs. The return pickup is confirmed before the outbound ride.

Dispatch that answers

Call or text (516) 754-7777, Mon–Sat 6 AM – 8 PM. The same line works before, during, and after the trip.

Door-through-door service

Drivers assist from the unit to the vehicle and to the door at the destination, serving all of Nassau and Suffolk County.

Upfront pricing

Private-pay fares are quoted before booking from a published rate card. Medicaid trips through MAS cost the patient nothing.

Medicaid scheduling: MAS (Medical Answering Services), FAQ for Medical Providers and Scheduling Guidelines, medanswering.com.

DachiPlus · 1129 Northern Blvd, Suite 404, Manhasset, NY 11030

(516) 754-7777 · dachiplus.com · Mon–Sat 6 AM – 8 PM · NEMT serving Nassau & Suffolk County