



FOR DIALYSIS SOCIAL WORKERS, NURSES AND SCHEDULERS

Listing **DachiPlus** on a MAS standing order

How New York Medicaid standing orders work, and how to name DachiPlus for the patients who choose us.

HOW STANDING ORDERS WORK

- A standing order books prescheduled rides to recurring Medicaid-covered appointments at the same location, such as dialysis on the same days and times each week. [1,2]
- Only the patient's medical provider or a designee (for example an RN, LPN, scheduler or receptionist) can enter one, through the MAS web portal. Patients, family members and transportation companies cannot. [1]
- Enter it at least three business days before it starts. Portal sign-in sends a code to a professional email address; personal email such as Gmail is not accepted. [1]
- It lasts up to six months from the start date and does not renew on its own. MAS sends reminder alerts before it expires. [1,2]

TO NAME DACHIPLUS

- 1 Ask the patient which transportation company they prefer. [1]
- 2 If they choose DachiPlus, type **"DachiPlus"** in the Preferred Transportation Provider Name field. [1]
- 3 Pick the Level of Service that fits how the patient travels. Taxi and ambulette levels need an electronic NYS 2015 (Verification of Abilities) form from the practitioner; the MAS system prompts for it. [2,4]
- 4 MAS assigns trips within the medically appropriate mode: the patient's preferred provider first, then the practitioner's preferred provider, then rotation. A listed preference is a request, not a guarantee. [2,3]
- 5 Renew the order through the portal before the six months end, and keep DachiPlus in the preferred-provider field. [1]

WHO DACHIPLUS DRIVES

Patients who walk, use a cane or walker, or use a wheelchair and can transfer to a car seat. The folded wheelchair rides in the trunk.

MUST STAY IN THE WHEELCHAIR?

That trip needs an ambulette, a wheelchair-accessible van. Do not list DachiPlus for Medicaid ambulette trips: MAS assigns them to an ambulette provider. [3,4] For private-pay stay-in-chair rides, DachiPlus can arrange a licensed wheelchair-van partner.

FOR YOUR PATIENTS

- Rides across Nassau and Suffolk County
- Help from the front door through the facility entrance and back
- The same driver when possible
- A dispatch line your charge nurses can call when treatment runs late

NOT ON MEDICAID?

Private-pay fares are priced by distance from our published rate card and quoted before booking.

Estimate a fare:

dachiplus.com/cost/estimator

REACH DACHIPLUS

Call or text **(516) 754-7777**

info@dachiplus.com

dachiplus.com/partners/dialysis-centers

MAS PORTAL HELP

MAS Contact Center for Nassau and Suffolk: 1-844-666-6270. [5] It is open 24/7 for medical practitioners, and MAS Field Liaisons train staff on the MAS System. [2]

Sources (checked October 2026)

[1] NYS Department of Health, Medicaid Transportation Standing Order Policy and Procedure (effective 10/01/2020): <https://wp2.medanswering.com/wp-content/uploads/2021/06/Standing-Order-Policy-08202020.pdf>

[2] MAS, FAQ for Medical Providers: <https://wp2.medanswering.com/medical-providers/faq-for-medical-providers/>

[3] NYS Department of Health, Medicaid Transportation Policy Manual (effective 08/25/2023), page 14: https://www.emedny.org/ProviderManuals/Transportation/PDFS/Transportation_Manual_Policy_Section.pdf

[4] MAS, Modes of Transit: <https://wp2.medanswering.com/enrollees/modes-of-transit/>

[5] MAS, Contact Center (phone numbers by region): <https://wp2.medanswering.com/contact-center/>

[6] NYS Department of Health, Medicaid Enrolled Provider Listing (DachiPlus LLC): <https://health.data.ny.gov/Health/Medicaid-Enrolled-Provider-Listing/kefi-qx5t>